



HAVE YOU EVER WORKED FOR SOMEONE YOU DETESTED?

What lessons are you learning from your situation?

Have you ever worked for someone you absolutely detested? How about a boss who was so picky about details that you dreaded going to work? Or, maybe it was a store owner who expected you to drop whatever you were doing to greet a customer as soon as they stepped through the door?

We've all worked for people, who at the time, seemed to place unreasonable demands on the employees, but were they really that demanding, or were they just trying to manage their business in a way to be as successful as possible?

I can honestly say that I've learned something of value from every boss I've ever had. Working for an ex-marine in my first office job was an experience I'll never forget. He examined every memo that was written and demanded excellence down to the placement of each comma and semi-colon. He taught me the value of excellence in business communications.

ARPI provides business and community coaching throughout the United States. If you have a business question for Jack, email him at jack.newcomb@totalcsi.com. You can also visit the ARPI website, www.advancingruralprosperity.com.

As a teenager I worked in a shoe store where the owner expected everyone to "keep busy" when there were no customers in the store. I dusted shoes, swept the floor, and straightened boxes until a customer walked in. Then, we dropped everything to greet every customer, as they walked in to a clean and orderly store. He taught me the value of cleanliness in the workplace, and the importance of customer service.

I've also had bosses who were just overbearing jerks. They taught me to be a better manager, boss, and owner when I finally reached those positions. Remember, there's something to be learned in every situation, so be open to those opportunities.



Jack Newcomb
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